

PART OF



**SINGAPORE
CONVENTION
WEEK 2025**

by The Institute for Certification and
Training of Lusophone Mediators



Founder of
Alliance for
Mediation
Standards
Globally

**August 28th
2025**

18h30 - 20h
(Singapore Time)

11h30-13h
(Portugal Time)

7h30-9h
(Brasil Time)



Human in the Loop: Mediating with Technology Without Losing the Soul

The **Singapore Convention Week**, organised by the Singapore Ministry of Law (MinLaw), in partnership with various organisations, is a premier event in Singapore dedicated to dispute resolution, encompassing arbitration, mediation and litigation.

6:30 PM – 6:45 PM WELCOME AND EVENT OVERVIEW



Ana Maria Maia Gonçalves
(ICFML Founder)
Offers a brief general
welcome to open the session.



Joel Lee (NUS – SIMI)
Provides an overview of how
the event will unfold, including
the structure and timing.



Carlos Pires (Ambassador of
Portugal in Singapore) - Delivers a
short welcome message on
behalf of the Portuguese Embassy

6:50 PM – 7:30 PM PANEL 1 (10 MIN EACH)



Clare Fowler
(ODR.COM Executive
VP) — Standards &
Structures



**Pedro Metello de
Nápoles** (APA) —
Teaching the
Future



Larry Bridgesmith
(Guardrail
Technologies, Inc.) —
AI as Ally or Adversary?



François Bogacz
(President of ICFML) —
What Machines Can't
Mediate

7:30 PM – 7:40 PM DISCUSSION – ALL PANELISTS (MODERATED BY JOEL LEE)



Topic: The Quiet Revolution

As AI and digital tools increasingly shape mediation, what do you see as the most important challenges and opportunities for the field? How can mediators, trainers, and policymakers best respond to ensure fairness, effectiveness, and the human element in dispute resolution?

7:45 PM – 7:55 PM SUMMARY AND CONCLUSION



BY **LIANA VALDETARO** (VICE PRESIDENT OF CBMA, LAWYER AND ICFML MEDIATOR)

7:55 PM – 8:00 PM END OF THE EVENT



FINAL WORDS BY JOEL LEE AND ANA MAIA GONÇALVES